

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 03-0687

ORIGINAL

Regarding a complaint by (Person making the complaint): FRANK L BASIL JR

Against (Utility name): PEOPLES GAS

As to (Reason for complaint) NOM READING OF METER

in CHICAGO Illinois.

CHIEF
CLERK'S OFFICE
2003 NOV 10 A 11:27
ILLINOIS
COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is PTF MANAGEMENT PO BOX 2234 DANIEL 60561

The service address that I am complaining about is 6101-05 S ROCKWELL

My home telephone is [630] 7342007

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 544 2007

(Full name of utility company) Peoples Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

The Gas company charges A Fee monthly they
are responsible to read the meter

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Peoples GAS did not read my meter FOR 18 months I have owned the building for 10 years And they have had access all that time when they finally read the meter the war just started and gas was \$1.00 a therm I used 10000 therms so I was charged \$10,000 and told since I had Santenna energy my gas could not be prorated over though most of that gas was used in the summer at 34¢ a therm

Please clearly state what you want the Commission to do in this case: get them to reimburse me for all that extra money I paid

Date: 10-29-03
(Month, day, year)

Complainant's Signature Fult Bass

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, William R Adrian, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) William R Adrian

Subscribed and sworn/affirmed to before me on (month, day, year) Oct 29 03

William R Adrian
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.

VERIFICATION

I, Frank L. Basic, Jr., first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Frank L. Basic Jr.
Signature

Subscribed and sworn to before me
this 6 day of Nov,
20 03.

William R. Adrian
Notary Public

